



Measuring sensitivity to price change in low unit cost categories



Background & Objective



Need for pricing research



Magic



To understand consumer preference in a simulated real market scenario a **Choice Based Conjoint** was used.

Respondents were asked to choose from multiple market scenarios. Each contained a few product combinations:





From these, preference for each brand at various price points was calculated.







The initial market simulations showed a 29% drop in volume with a 900% price increase for the client brand (the lead brand in the category)



How can such a large increase in price not result in huge volume drops, especially in a price sensitive market?



In a category with not too many strong brands, consumers have no choice but to stick to their current brand – i.e. **preference** not likely to change despite increase in price.

But CBC is based on **<u>share of preference</u>**, so not sensitive enough.

Magic

What are we missing out??







The Hitch – CBC Design limitation



accounted for, in order to understand how a brand would respond to price increase.



Hence, frequency of purchase at various price points was built into the model as well (frequency of purchase derived from fixed price scenarios).





Combining the share of preference with purchase frequency produced much more realistic estimates of volume and revenue impact at various price points.



Instead of the 10X price point, we found that a 2X price point better optimizes both Volume and Revenue.





Our key challenge was to arrive at realistic response to price increase in a low unit price category, where the client's brand was a market leader.

In a nutshell...

CBC showed that a 900% increase in price only led to 29% drop in volume with a seven fold increase in revenue - for a market leader with more than 70%+ share of the market, this could have been an attractive proposition.

However, once we factored in frequency of purchase at various price points the picture changed dramatically.

Going beyond the standard CBC and incorporating frequency of purchase into the modeling helped us to predict the impact of price increases more realistically. Client now planning to go ahead with the proposed 2X price increase.

